



Cardholder Guide

Revised 02/11

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Welcome to Sun City, the *“City of Volunteers”*

The Recreation Centers of Sun City, Inc. (“RCSC”) would like to welcome you to Sun City! Although Sun City is not a city, it is an unincorporated part of Maricopa County, it is commonly referred to as the “City of Volunteers.” RCSC is a nonprofit, private corporation which owns and operates recreational and social facilities in Sun City – i.e. seven recreation centers, eight golf courses, five snack shops, two bowling centers, two restaurants (leased) and an outdoor amphitheater. Located at the recreation centers are a variety of Chartered Clubs; over 120 clubs (www.sunaz.com/activities/clubs) offering something for everyone. Arts and Crafts Clubs such as: stained glass, weavers & knitters, ceramics, quilters, clay, leather craft, china painting, silver craft, lapidary and woodworking are available for those with and without experience alike. Numerous educational, sports, dance, exercise, music, national and card and game clubs are also available. A variety of social clubs, as well as other one-of-a-kind clubs, such as: photography, gardening and a dog club all provide an excellent opportunity for residents to become active and involved in their community.

While all Sun City residents are not Cardholders and therefore may not be able to use the recreational facilities offered by the Recreation Centers of Sun City, it is the mission of RCSC to provide for all Sun City residents (should they choose to participate) the broadest range of recreational and social facilities possible to enhance their active lifestyle and well-being. The Facilities Agreement, executed by each Deeded Real Estate Owner in Sun City, obligates Owners to pay annual property assessments to the RCSC whether or not Owners occupy the Sun City property or use RCSC facilities. RCSC is not a homeowners association; we do not regulate or monitor private residences in Sun City. The Sun City Homeowners Association, commonly referred to as SCHOA, is responsible for enforcing the deed restrictions and CC&Rs for Sun City.

RCSC is governed by a nine-member elected, volunteer Board of Directors. The term for an elected Director is generally three years. The Board is responsible to fulfill its fiduciary duty by acting in the best interest and for the benefit of the corporation/community, to exercise sound business judgment and to establish and revise policy. On the RCSC website, www.sunaz.com, under the Board of Directors tab you will find the corporate documents – i.e. the Restated Articles of Incorporation, the Corporate Bylaws and the Board Policies.

Sun City, with its numerous amenities, events and volunteer spirit, did not happen overnight. But the Sun City idea – a master-planned community built specifically for active adults – turned the way that folks traditionally thought about retirement upside down. When The Del Webb Development Company opened five model homes on January 1, 1960, thousands of cars lined Grand Avenue. Long lines snaked around the model homes and many purchased homes within the first hour. By the end of the first weekend, more than 100,000 visitors had come to see what was being developed in this Arizona desert. Sun City was an immediate and overwhelming success! The community grew quickly and Webb knew then what we still know is true today, ***“Concrete, steel and lumber make the buildings but people make the community.”***

Communication

Both the Board of Directors and the Management Team appreciate the opportunity to communicate directly with RCSC Cardholders. Please feel free to contact us directly as follows:

RCSC Board: Cardholders can contact the Board by phone 623-561-4600, mail 10626 W Thunderbird Blvd, Sun City AZ 85351, fax 623-561-4601 or e-mail boardoffice@sunaz.com.

RCSC Management: Cardholders can contact the Corporate Office by phone 623-561-4600, mail 10626 W Thunderbird Blvd, Sun City AZ 85351, fax 623-561-4601 or e-mail rcsc@sunaz.com. Individual members of RCSC Management can also be contacted directly as follows:

	Phone	E-mail
• Jan Ek, General Manager	561-4620	jek@sunaz.com
• Jim Wellman, Asst Gen Mgr (Centers Operations)	561-4614	jwellman@sunaz.com
• Marion Krell, Director of Human Resources	561-4672	mkrell@sunaz.com
• Randy Johnson, Director of Bowling Operations	876-3055	rjohnson@sunaz.com
• Angie Nelson, Controller	561-4650	anelson@sunaz.com

RCSC Meetings (to confirm dates and times www.sunaz.com):

- **Board/Member Exchange** - generally held the first Monday of the month at 9am at Lakeview Center. This meeting has no agenda and is a time when the Board and Members can exchange ideas, suggestions, information and concerns. Members can have a dialogue with the Board as it is informal and interactive. No decisions are made at this meeting; it is simply an exchange between the Board and the Members.
- **Board/Member Exchange** - generally held the third Monday of the month at 9am at Lakeview Center. This meeting has an agenda that includes the motions to be voted on at the upcoming monthly Board meeting. Members can ask questions, express their apprehensions, provide alternative suggestions and interact with their RCSC Board of Directors. If no motions are being considered, this meeting is conducted in the same manner as the first Board/Member Exchange of the month. Again no decisions are made at this meeting; it is simply an exchange between the Board and the Members.
- **Board Meeting** - generally held on the last Thursday of the month at 9am at Sundial Auditorium. The purpose of this meeting is to conduct the business of the corporation. While the Board allows for Member comments during its monthly business meeting, this is not the time to expect an interchange with the Board of Directors.
- **Green Committee Meetings**, generally held monthly at each golf course with various dates and times, except for the months of June, July and August when no meetings are held. The purpose of these meetings is to share with RCSC personnel and Golf Advisory Committee members any concerns regarding the golf courses and operations. Dates, time and locations for the meetings are listed on the RCSC website www.sunaz.com/golf/calendar.

Contact Information

General and Administration

Recreation Centers of Sun City, Inc. (RCSC)

10626 W. Thunderbird Blvd., Sun City, AZ 85351

Located at Lakeview Recreation Center, corner of Del Webb and Thunderbird Boulevards

623-561-4600 phone

623-561-4601 fax

www.sunaz.com

Board Office	M–F	7:30am–4pm	boardoffice@sunaz.com
Corporate Office	M–F	7:30am–4pm	rcsc@sunaz.com
Human Resources	M–F	7:30am–4pm	hr@sunaz.com
Clubs & Activities Office	M–F	7:30am–4pm	clubs-activities@sunaz.com
Cardholder Services Office	M–F	8:30am–4pm	members@sunaz.com
<i>Additional Cardholder Services Office</i>	First Saturday	9am–noon	

Recreation Centers

centers@sunaz.com

Bell Recreation Center - 16820 N. 99th Ave.

Located at 99th Avenue and Hutton Drive, just south of Bell Road

623-876-3040

Center Operating Hours	M–Sa	6am–9pm
	Sunday	8am–8pm

Pools

Year-Round Hours

M–F	6–7am
M–F	9am–9pm
Saturday	6am–9pm
Sunday	8am–8pm

Fitness Center & Spas

Year-Round Hours

M–Sa	6am–9pm
Sunday	8am–8pm

Fairway Recreation Center - 10600 W. Peoria Ave.

Located at the corner of 107th Avenue and Peoria Avenue

623-876-3044

This center is currently under renovation, see website www.sunaz.com for updates.

Center Operating Hours	M–Sa	7am–9pm
	Sunday	CLOSED

All hours subject to change. See www.sunaz.com to verify.

Lakeview Recreation Center - 10626 W. Thunderbird Blvd.
 Located at the corner of Del Webb and Thunderbird
 Boulevards

623-561-4600

Center Operating Hours Daily 6am–8pm

Pool **Summer Hours (June–Sept.)** 623-561-4675

M, W, F 10am–8pm

Tu, Th 6am–8pm

Sa, Su 8am–8pm

Winter Hours (Oct.–May)

M, W, F 10am–7pm

Tu, Th 6am–7pm

Sa, Su 8am–7pm

Fitness Center & Spa **Summer Hours (June–Sept.)** 623-561-4675

M–Sa 6am–8pm

Sunday 8am–8pm

Winter Hours (Oct.–May)

M–Sa 6am–7pm

Sunday 8am–7pm

Marinette Recreation Center - 9860 W. Union Hills Drive
 Located at the corner of 99th Avenue and Union Hills Drive

623-876-3054

Center Operating Hours M–Sa 6am–7pm

Sunday 8am–6pm

Pool **Summer Hours (May–Sept.)**

M, Th 9am–6:30pm

Tu, F 9am–8pm

W, Sa 8am–8pm

Sunday 8am–7pm

Pool **Winter Hours (Oct.–April)**

M–Sa 8am–7pm

Sunday 8am–6pm

Fitness Center & Spa **Summer Hours (June–Sept.)**

Spa opens at 8am M–Sa M–Sa 6am–8pm

Sunday 8am–7pm

Winter Hours (Oct.–May)

M–Sa 6am–7pm

Sunday 8am–6pm

All hours subject to change. See www.sunaz.com to verify.

Mountain View Recreation Center - 9749 N. 107th Ave.
Located at 107th Avenue and Mountain View Road

623-876-3042

Center Operating Hours	Daily	6am–9pm
Pool	Summer Hours (May–Sept.)	
	M, Th	6–8am
	M, Th	10:15am–8pm
	Tu, F	6–8am
	Tu, F	9:15am–8pm
	W, Sa, Su	6am–9pm
	Winter Hours (Oct.–April)	
	M, Th	10:15am–8pm
	Tu, W, F, Sa, Su	8am–7:30pm
Spa	Summer Hours (May–Sept.)	
	Daily	6am–8pm
	Winter Hours (Oct.–April)	
	Daily	8am–8pm
Fitness Center	Summer Hours (May–Sept.)	
	M–Sa	6am–8pm
	Sunday	8am–8pm
	Winter Hours (Oct.–April)	
	Daily	6am–7:30pm

Oakmont Recreation Center - 10725 W. Oakmont Drive
Located at 107th Avenue and Oakmont Drive

623-876-3046

Center Operating Hours	Daily	6am–7pm
Pool & Spa	Year-Round Hours	
	Daily	10am–5:30pm
Fitness Center	Year-Round Hours	
	M–Sa	6am–7pm
	Sunday	8am–5pm

All hours subject to change. See www.sunaz.com to verify.

Sundial Recreation Center - 14801 N. 103rd Ave.
Located at 103rd Avenue and Boswell Boulevard

623-876-3048

Center Operating Hours	M–Sa	6am–9pm
	Sunday	8am–8pm

Pool (Large)	Summer Hours (May–Sept.)	
	M–F	6–8am
	M, Tu, Th, F	9am–9pm
	W, Sa	6am–9pm
	Sunday	8am–8pm
	Winter Hours (Oct.–April)	
	M–F	6–8am
	M, Th	10am–5pm
	M, Th	7–9pm
	Tu, F	10am–9pm

Pool (Small)	Summer Hours (May–Sept.)	
	M, F	6–9am
	M, F	10am–9pm
	Tu, Th	6–9am
	Tu, Th	10am–noon
	Tu, Th	4–9pm
	W, Sa	6am–9pm
	Sunday	8am–8pm
	Winter Hours (Oct.–April)	
	M	6–10am, noon–4pm, 5–9pm
	Tu	6–10am, 7–9pm
	W	6–8am, 10am–9pm
	Th	6–10am, 5–9pm
	F	6–10am, noon–4pm, 7–9pm

Fitness Center & Spas	Year-Round Hours	
	M–Sa	6am–9pm
	Sunday	8am–8pm

All hours subject to change. See www.sunaz.com to verify.

Golf Coursesgolf@sunaz.com

Lakes East	18-Hole Executive	623-876-3023
Lakes West 10433 W. Talisman Road <i>(east of Del Webb Blvd.)</i>	18-Hole Regulation	623-876-3020
Willowbrook	18-Hole Executive	623-876-3033
Willowcreek 10600 N. Boswell Blvd. <i>(north of Del Webb Blvd.)</i>	18-Hole Regulation	623-876-3030
Riverview 16401 N. Del Webb Blvd. <i>(south of Bell Road)</i>	18-Hole Regulation	623-876-3025
North 12650 N. 107th Ave. <i>(between Oakmont and Alabama)</i>	18-Hole Regulation	623-876-3010
South 11000 N. 103rd Ave. <i>(north of Peoria Avenue)</i>	18-Hole Regulation	623-876-3015
Quail Run 9774 W. Alabama Ave. <i>(south of Grand Avenue)</i>	9-Hole Executive	623-876-3035

Golf Course/Pro Shop Hours**Year-Round Hours**

Daily 6am–5pm

Quail Run Pro Shop Hours from July through August at 6am–3pm

Bowling Centersbowling@sunaz.com

Lakeview Lanes - 10502 W. Thunderbird Blvd. 623-876-3055
located at 105th Avenue and Thunderbird Boulevard

Summer Hours (June–Aug.)M–Sa 8am–8pm
Sunday noon–6pm**Winter Hours (Sept.–May)**M–Sa 8am–9pm
Sunday noon–6pm

Bell Lanes - 16810 N. 99th Ave. 623-876-3050
located at 99th Avenue and Hutton Drive, just south of Bell Road

Summer Hours (June–Aug.)M–Sa 8am–9pm
Sunday noon–8pm**Winter Hours Sept.–May)**M–Sa 8am–9pm
Sunday noon–9pm

All hours subject to change. See www.sunaz.com to verify.

Restaurants

Snack Shops - 5 locations

Lakes - 10433 W Talisman Rd	Hours (<i>All Snack Shops</i>)
Willow - 10600 N Boswell Blvd.	6am-1pm (<i>June-August</i>)
Riverview - 16401 N Del Webb Blvd.	6am-3pm (<i>Sept.-Oct., Apr-May</i>)
North - 12650 N 107th Ave.	6am-5pm (<i>Nov.-March</i>)
South - 11000 N 103rd Ave.	

Mojoes Café - Lakeview - 10502 W. Thunderbird Blvd. 623-876-3057

Hours (<i>Year-round</i>)	
M–Sa	8am–7pm
Sunday	8am–2pm

La Petite Cafe - Bell - 16810 N. 99th Ave. 623-933-8261

Summer Hours (<i>June–Sept.</i>)	
Daily	7am–3pm
Winter Hours (<i>Oct.–May</i>)	
M–Sa	7:30am–7:30pm
Sunday	7:30am–2:30pm

Mojoes Catering (*booking for special events*) 623-876-3057

All hours subject to change. See www.sunaz.com to verify.

Cardholder and Guest Code of Conduct

Board Policy contains rules and regulations that were put into place by the Board to ensure the safety and well-being of Cardholders and guests, and to make sure that everyone is treated fairly and equally. The Cardholder & Guest Code of Conduct states:

1. Cardholders and guests must not jeopardize or interfere with the rights and privileges of others. Any Cardholder whose conduct is unbecoming or who breaks any RCSC Rules or Regulations is subject to disciplinary action.
2. Cardholders are responsible for the conduct of their guests.
3. Cardholders and guests will refrain from loud, profane, indecent or abusive language.
4. Cardholders and guests will not harass or abuse, verbally or physically, any other person.
5. Cardholders and guests will not compromise the safety of others. Cardholders and guests will obey all safety rules and will refrain from any and all unsafe activities.
6. Cardholders will be held responsible for any damage to RCSC property caused by the Cardholder or their guest(s).
7. Cardholders will not reprimand or discipline any RCSC employee or interfere in the management of RCSC. Comments and complaints must be submitted in writing and dropped into Comment Boxes located throughout RCSC facilities which will then be directed to the respective RCSC property supervisor, golf superintendent, and/or Management.
8. Cardholders are prohibited from profiting financially by charging guests for the use of RCSC facilities.
9. Appropriate dress is required at all RCSC facilities. If more specific guidelines for such are not provided within the Corporate Rules & Regulations for specific RCSC facilities, the discretion of what is deemed appropriate shall be left to the judgment of RCSC personnel monitoring the facilities.
10. Petitions and solicitations are not allowed on RCSC property, except RCSC Board candidates.
11. Groups of ten (10) or more, who desire to use RCSC recreation centers' monitored activity areas, must obtain prior written approval from the Corporate Office.
12. Groups of twenty-four (24) or more, who desire to use RCSC golf courses, must obtain prior written approval from the Golf Administrative Office.

When You Have Guests

Guests of Cardholders are always welcome at RCSC facilities! Cardholders are responsible for their guests and all guests are asked to follow the same guidelines as their hosts. Host Punch Cards are required for guests to participate in activities at RCSC facilities, excluding golf and bowling for which there are guest fees. The following information may be helpful when you have guests.

Minimum Age Requirements

Anyone under the age of 19 must be accompanied by an adult at all times. Certain activities require a minimum age to participate. *(See children's pool hours on Page 12.)*

Swimming Pools (<i>minimum age for Bell & Sundial pools is 18 years old</i>)	4 years old
Miniature Golf	4 years old
Bowling	4 years old
Pickleball	8 years old
Racquetball/Handball	8 years old
Shuffleboard	8 years old
Table Tennis	8 years old
Tennis	8 years old
Golf (practice facilities, driving range)	8 years old
Golf (executive courses after 1 pm)	8 years old
Fishing	8 years old
Bocce	8 years old
Horseshoes	12 years old
Golf (regulation courses)	12 years old
Billiards/Snooker	14 years old
Fitness Centers (<i>minimum age for Bell & Sundial Fitness is 18 years old</i>)...	14 years old
Spas (<i>minimum age for Bell & Sundial pools is 18 years old</i>).....	16 years old
Lawn Bowling.....	16 years old

RCSC Cardholders who misrepresent their guest's age shall be subject to temporary or permanent suspension of all Cardholder privileges, including denial of use of any or all RCSC facilities, as determined by the Board of Directors.

Children's Pool Hours

Guests 4 to 15 years of age may only use the pools at the following centers during these times:

Lakeview Recreation Center	Daily 4pm–close
Marinette Recreation Center	Daily noon–3pm
Mountain View Recreation Center	Daily 11am–1pm
Oakmont Recreation Center	Daily 1pm–4pm

Host Punch Cards and Day Passes

Guests of RCSC Cardholders, who do not reside in Sun City, Arizona, may be allowed to use RCSC facilities or participate in activities for a fee.

1. A guest is defined as a non-resident friend, family member or caretaker/caregiver of a RCSC Cardholder. Neither spouses nor any Sun City resident, whether considered seasonal (*30 days or longer*) or permanent, can be considered guests. RCSC Cardholders who misrepresent someone as a guest may be subject to temporary or permanent suspension of all Cardholder privileges, including denial of use of any or all RCSC facilities, as determined by the Board of Directors.
2. A Host Punch Card is required for guest entry to all RCSC facilities except bowling and golf. RCSC Cardholder guests may golf or bowl for the guest fee and no Host Punch Card is required.
3. A Host Punch Card is punched once for each person, for each use, regardless of age. If multiple RCSC facility uses are planned by one guest in the same day, a Guest Pass may be issued, which then allows the guest to visit multiple RCSC facilities on the same day with no additional punches of the Host Punch Card. Consecutive day Guest passes may be issued in advance (no more than 7 days) when guests plan to use the RCSC facilities for several days, as long as the Host Punch Card is punched once for each guest for each day, and the first day of use is the day the same day it is being issued. Guests obtaining access to RCSC facilities with Guest Passes will be required to show a government issued, picture ID to ensure their identity matches the Guest Pass obtained for them by a RCSC Cardholder.
4. RCSC Cardholders may purchase Host Punch Cards at RCSC monitored facilities, bowling centers or the Cardholder Services Office at Lakeview Recreation Center. Host Punch Cards do not expire until all blocks are punched.
5. All guests, including immediate family, must be signed in by an RCSC Cardholder. The RCSC Cardholder must accompany guests who are under age nineteen (19) at all times while on RCSC property.
6. If the RCSC Cardholder is unable to sign in their guests because of physical or mental incapacity, a dated Waiver Letter may be obtained from the Corporate Office. The guest must then present government issued identification with picture, the Host Punch Card, the Waiver Letter and the RCSC Cardholder's Member or Privilege card when signing in. Only those individuals named on the Waiver Letter shall have access to RCSC facilities. Any named guest, under nineteen (19) years of age, must be accompanied by an authorized adult.

RCSC Facilities

To ensure maximum enjoyment and to promote safe use of RCSC facilities, facilities attendants are stationed at the entrance to many of the RCSC facilities. RCSC Cardholders and their guests using RCSC facilities are obligated to sign in with RCSC personnel. RCSC Cardholders must be a Cardholder in good standing and should present a valid and current RCSC Card in order for themselves or their guests to use RCSC facilities.

All equipment and facilities provided by RCSC are used at the user's own risk.

FITNESS CENTERS (*minimum age 14; Bell and Sundial minimum age 18*)

Bell, Lakeview, Marinette, Mountain View, Oakmont, Sundial

Fitness Center Safety

1. Fitness areas in the recreation centers are not supervised.
2. Please refer to the equipment placards or ask RCSC personnel on duty for equipment operating instructions.
3. It is advised that everyone consult a physician before using any equipment or participating in any exercise program.
4. Persons using fitness equipment that is provided with an automatic safety shutoff device (such as the line on treadmills), must properly use the device (attach the line to themselves) when using the fitness equipment.
5. Respect of others is required at all times when using the fitness areas in the recreation center.

General Fitness Center Rules

1. All RCSC Cardholders and their guests using the fitness areas or any part of a recreation center must sign in with RCSC personnel. RCSC Cardholders must be a Cardholder in good standing and present a valid and current RCSC Card in order for themselves or their guests to use RCSC facilities. Failure to provide such will generally result in denial of use of facilities. If an RCSC Cardholder occasionally forgets their RCSC Card, they may be allowed to use their Member or Privilege card number to verify they are a Cardholder in good standing and a government issued picture identification to verify their identity in order to gain entry to RCSC facilities.
2. Only persons holding a current and valid RCSC Card or guests with appropriate documents (*BP 9*) may use the facility. Personal trainers other than those approved by the RCSC are not allowed.
3. Your gym bag must be stored in the shower locker room or in one of the "cubbies" provided at the fitness area entrance.
4. Please keep the fitness areas in the recreation center clean by throwing trash in the receptacles provided.
5. Eating is not permitted in the fitness or weight lifting areas. Only water in capped plastic bottles is permitted.
6. Any person failing to abide by policy or safety rules will be asked to leave the area if they do not comply after being notified by RCSC personnel.

7. RCSC personnel's judgment with respect to issues involving safety, sanitation, clothing, footwear and rules interpretation will prevail.
8. Appropriate workout attire should be worn:
 - a. Athletic pants or shorts are acceptable.
 - b. Muscle shirts, half shirts, uncovered sports bras, or swim suits are not permitted.
 - c. Rubber soled athletic or tennis shoes fastened with laces or Velcro are acceptable.
 - d. Bare feet, sandals, work boots, hiking boots, or street shoes are not permitted.
9. Cardholders are not permitted to adjust the volume of or select channels on the televisions. Please see RCSC personnel for all television adjustments. Please report any malfunctioning equipment to RCSC personnel on duty.

Cardiovascular Equipment Rules

1. When others are waiting, please limit your workout to 30 minutes on cardiovascular equipment and 10 minutes on strength equipment.
2. Please use the signup board when all equipment is in use so you may use the equipment on a first-come first-served basis.
3. After each use, please wipe off the equipment with the paper towels provided. Please do not wipe off the display console on the machine as damage may result.

Free Weights Area Rules

1. When others are waiting, please limit your workout to 30 minutes on free weights and Smith machines.
2. To avoid risk of injury or dropping weights on the floor, please use a spotter when training with free weights.
3. The use of barbells or dumbbells outside the free weight area is not permitted.
4. Please return all dumbbells and barbells to their appropriate rack when you have finished using them.

SPAS (minimum age 16; no one under 18 permitted in Bell or Sundial spas)

Bell, Lakeview, Marinette, Mountain View, Oakmont, Sundial

No one under 16 years of age is permitted in RCSC spas.

Spa Safety

1. There is no lifeguard on duty. Use of the spas is at the user's own risk.
2. Spa facilities are not equipped to accommodate disabled persons.
3. Extended exposure to hot water and vapors may be detrimental to the health of some persons. Consult your physician prior to using recreation center spas.
4. Spa temperatures are set at a maximum of 104° F.
5. Users shall not stay in the spa longer than 15 minutes at a time and shall wait 2 hours before using the spa again.

6. Running, horseplay, or diving is not permitted.
7. Please respect all other spa users.
8. Do not sit on the steps leading into the spa.

General Spa Rules

1. All Cardholders and their guests using the spa must sign in with RCSC personnel. RCSC Cardholders must be a Cardholder in good standing and present a valid and current RCSC Card in order for themselves or their guests to use RCSC facilities. Failure to provide such may result in denial of use of facilities.
2. Only persons holding a current and valid RCSC Card or guests with appropriate documents (*BP 9*) may use the facility.
3. Eating or drinking is not permitted in the spa.
4. Glass containers, chewing gum, tobacco products, and alcoholic products are not permitted.
5. Any person failing to abide by policy or safety rules will be asked to leave the area if they do not comply after being notified by RCSC personnel.
6. The RCSC personnel's judgment with respect to issues involving safety, sanitation, clothing and rules interpretation will prevail.

Spa Sanitation

1. Showers are required before entering the spa whether or not you have showered at home. Showering after using the spa is highly recommended to remove any residual chemicals and minerals.
2. Appropriate, modest swim attire must be worn. Cut-offs are not permitted. The discretion of what is deemed appropriate, modest swim attire shall be left to the judgment of RCSC personnel monitoring the facilities.
3. No personal grooming is allowed in the spa.
4. Persons with bandages, open sores, infections or a communicable disease are prohibited from using the spa.
5. Cardholders and their guests must observe posted Maricopa Health Department Rules and Regulations.

SWIMMING POOLS (*minimum age 4; no one under 18 permitted in Bell or Sundial pools*)

Bell, Lakeview, Marinette, Mountain View, Oakmont, Sundial

Children ages 4 to 15 may use pools during designated children's hours only and must be accompanied by an adult (19 years of age or older). Infants or children under the age of four (4) years are not allowed inside any fenced and/or walled pool areas at any time. Guests 16 years of age or older may use pools (except Bell and Sundial) during regular hours but must be accompanied by an adult. No one under 18 years of age is permitted in Bell or Sundial pools. Sundial pools have special accommodations for handicapped persons. Children ages 4 through 7 must have a supervising adult in the water with them at all times.

Swimming Pool Safety

1. There is no lifeguard on duty. Use of the pool is at the user's own risk.
2. Running, horseplay, or diving in shallow areas of a pool or in designated "no diving" areas are not permitted.
3. All motorized wheelchairs and scooters are to remain at least five (5) feet away from the swimming pool or spa edge at all times.
4. For safety reasons, chairs, lounges, tables, and other items that could obstruct or interfere with access to and from the pool area will be restricted to designated areas.
5. Lane ropes, ramps and stair rails are used to assist and guide pool users. Lane ropes are not designed to support a person's body weight. Please use only for their intended purposes.
6. During rain, thunder and lightning storms, or other inclement conditions, RCSC personnel may clear and close outdoor pools until such conditions pass. RCSC is not responsible for monitoring weather conditions, and each person should immediately exit the pool area if lightning is observed or thunder is heard.
7. Please respect the lap swimmers by not sitting, standing or walking in the lanes designated for lap swimming.

General Swimming Pool Rules

1. All Cardholders and their guests using the swimming pools must sign in with RCSC personnel. RCSC Cardholders must be a Cardholder in good standing and present a valid and current RCSC Card in order for themselves or their guests to use RCSC facilities. Failure to provide such may result in denial of use of facilities.
2. Only persons holding a current and valid RCSC Card or guests with appropriate documents (*BP 9*) may use the facility.
3. Eating is permitted in designated areas only. (No eating in the pools.)
4. Glass containers, chewing gum and alcoholic products are not permitted.
5. Smoking is permitted in designated areas only. (Cigarette receptacles are provided for everyone's use and convenience.)
6. Any person failing to abide by policy or safety rules will be asked to leave the area if they do not comply after being notified by RCSC personnel.
7. The RCSC personnel's judgment with respect to issues involving safety, sanitation, clothing and rules interpretation will prevail.

Swimming Pool Gear & Shoes

1. Aqua shoes or shoes compatible with walking in water are the only footwear approved for use in RCSC pools. Such shoes are to be worn only in the pool/spa areas and should not be worn as street shoes or worn outside the pool and spa area.
2. The following swimming pool gear is permitted in all RCSC pools: Arm Floats, Aqua Belts, Swim Goggles, Swim Masks & Snorkels, Foam Dumb Bells (not to exceed 2 feet in length), Swim Fins.

3. The following swimming pool gear is permitted in adult only RCSC pools (Bell & Sundial):
Kickboards
4. The following swimming pool gear is not permitted at or in any RCSC pools: Inner Tubes, Noodles, Air Mattresses, Floating Chairs, Dive Sticks or other floating or weight objects not listed as permitted above.

Swimming Pool Sanitation

1. Showers are required before entering the pool whether or not you have showered at home. Showering after using the pool is highly recommended to remove any residual chemicals and minerals.
2. Appropriate, modest swim attire must be worn. Cut-offs are not permitted. The discretion of what is deemed appropriate, modest swim attire shall be left to the judgment of RCSC personnel monitoring the facilities.
3. No personal grooming is allowed in the pool.
4. Persons with bandages, open sores, infections or a communicable disease are prohibited from using the pool.
5. Only waterproof sunscreen is allowed in pool areas to reduce maintenance costs.
6. Cardholders and their guests must observe Maricopa County Health Department Rules and Regulations.

TENNIS & PICKLEBALL (*minimum age 8*)

Bell, Lakeview, Marinette, Mountain View

1. All Cardholders and their guests using the tennis or pickleball courts must sign in with RCSC personnel. RCSC Cardholders must be a Cardholder in good standing and present a valid and current RCSC Card in order for themselves or their guests to use RCSC facilities. Failure to provide such will result in denial of use of facilities.
2. All players must wear appropriate, modest tennis attire and athletic or tennis shoes that fasten with laces or Velcro.
3. Food, tobacco products, and glass containers are not allowed in the court enclosures. Water or other drinks in an unbreakable (plastic) container with a lid are permitted.
4. Adherence to any and all rules posted at courts is required.

BILLIARDS / SNOOKER – BOCCE – LAWN BOWLING – FISHING – HORSESHOES – MINIATURE GOLF – RACQUETBALL – SHUFFLEBOARD – TABLE TENNIS

1. All Cardholders and their guests using billiards/snooker, bocce, lawn bowling, fishing, horseshoe, miniature golf, racquetball/handball, shuffleboard, and/or table tennis facilities must sign in with RCSC personnel. RCSC Cardholders must be a Cardholder in good standing and present a valid and current RCSC Card in order for themselves or their guests to use RCSC facilities. Failure to provide such will result in denial of use of facilities.

2. Appropriate, modest attire must be worn. The discretion of what is deemed appropriate, modest attire shall be left to the judgment of RCSC personnel monitoring the facilities.
3. Food, tobacco products, and glass containers are not allowed in the billiards/snooker, bocce, lawn bowling, fishing, horseshoe, miniature golf, racquetball/handball, shuffleboard, and/or table tennis facilities. Water only, in an unbreakable (plastic) container with a lid, are permitted in the Racquetball/Handball and Shuffleboard courts. No drinks are allowed in the Billiards/Snooker areas. Water or other drinks in an unbreakable (plastic) container with a lid are permitted in the bocce, lawn bowling, fishing, horseshoe and miniature golf areas.
4. Adherence to any and all rules posted at RCSC facilities is required.

Billiards / Snooker (*minimum age 14*)

Bell Lanes, Lakeview Lanes

- Equipment is available from RCSC personnel, or you may use your own.

Bocce (*minimum age 8*)

Marinette, Sundial

- Equipment is available from RCSC personnel, or you may use your own.
- Courts are available for play except during club play periods.
- Check the monthly activities calendar in SunViews or call the Clubs & Activities Office at 623-561-4660 for days and times.

Lawn Bowling (*minimum age 16*)

Bell, Fairway, Lakeview, Mountain View, Oakmont

- You must provide your own equipment. Lawn Bowling Clubs have equipment that can be used by those who would like to try the sport.
- Greens are available for play/practice by Cardholders who have completed lawn bowling lessons except during club play periods and other scheduled events.
- Check with Clubs & Activities Office at 623-561-4660 and/or Lawn Bowl Club Presidents as listed on RCSC's website www.sunaz.com under Activities – Chartered Clubs.

Fishing/Boating (*minimum age 8*)

Lakeview (Viewpoint Lake)

- You must provide your own equipment, including boats and life jackets for all boaters.
- Fishing and boating are permitted on Viewpoint Lake located adjacent to the Lakeview Recreation Center.
- Viewpoint Lake is privately owned, therefore, no state fishing license is required.
- Adherence to any and all lake rules is required.

Horseshoes (*minimum age 12*)

Marinette, Mountain View

- Equipment is available from RCSC personnel.

Miniature Golf (*minimum age 4*)

Bell, Lakeview, Marinette Mountain View, Sundial

- Equipment is available from the RCSC personnel, or you may use your own.

Racquetball/Handball (*minimum age 8*)

Bell

- You must provide your own equipment, including eye protection.
- Shoes must be rubber-soled athletic or tennis shoes fastened with laces or Velcro.
- Street shoes are not permitted.

Shuffleboard (*minimum age 8*)

Bell Lanes (indoor) and Lakeview (outdoor)

- Shuffleboard courts and equipment are available for open play except during club play periods.
- Check the monthly activities calendar in SunViews or call the Clubs & Activities Office at 623-561-4660 for days and times.
- Rules of play are posted on all courts.

Table Tennis (*minimum age 8*)

Bell

- Equipment is available from RCSC personnel, or you may use your own.

Golf (*minimum age 8*)

RCSC has eight golf courses available for play. The golf courses are built on 1,100 acres and are all within six miles of one another. RCSC has five driving ranges (*located at the regulation courses*) and one chipping range (*Quail Run*). Golf clubs, electric riding carts and pull carts are available for rent on a first-come first-served basis. Children under 8 years of age are not permitted to play the courses or use the practice facilities. Children 8 years of age and older are permitted on all driving ranges and practice facilities, and may play the Executive Courses after 1 p.m. seven days a week (if accompanied by an adult 19 years of age or older). Children 12 years of age and older are permitted to use all courses and practice facilities. All guests under 19 years of age must be accompanied by an adult. An RCSC Cardholder is not required to play with an adult guest, but the Cardholder must be a Cardholder in good standing and send his/her valid and current RCSC card with the guest to sign in for play.

General Golf

1. Cardholders in good standing may use the golf facilities for a reduced rate. RCSC Cardholders must be present with a valid and current RCSC Card in order to receive the reduced rate. Guests of Cardholders in good standing may use the golf facilities for the guest rate.
2. Renewal of annual golf permits/passes can be done prior to the expiration date, however, if the card is due to expire after such time that there is an increase in the fee for an annual golf permit/pass, the renewal will be done at the new increased rate or at an earlier rate. If annual property assessments are not current, annual golf permits/passes will not be honored.
3. All players and their guests must check in with RCSC personnel at the Pro Shop prior to entering the course. After 5pm when the pro shops are closed, All Course No Fee Golf Permits and After 5 Golf Cards are allowed to play without checking in with RCSC personnel.
4. Non-golfers are not allowed on the course, including cart paths, during golfing hours excluding a rider who must remain in the golf cart at all times. Golfing hours are defined as beginning at the first tee time until sunset.
5. Pets are not allowed on the golf course at any time.
6. Except for bicycles specifically manufactured for golf course use and approved by the Pro Shop Manager, bicycles are not allowed on the golf course, including cart paths, during golfing hours, defined as beginning at the first tee time until sunset.
7. Practicing is not allowed on the course at any time. Please use practice facilities for this purpose.
8. Range balls and baskets are not permitted outside of practice facilities.

Golf Dress Code

1. Proper golf attire is required at all times in all golf areas, including: the course, the practice facilities, the clubhouse, the pro shop and the patios.
2. Shorts are permitted. Shorts must be hemmed. No "short-shorts" or cut-off shorts are allowed. Bathing or swimming attire is not permitted.
3. Men must wear shirts with sleeves. Undershirts are not permissible outer wear.
4. Shirts with offensive language or design are not permitted.
5. Ladies must wear appropriate golf attire. Halters and bra-type halters are not permitted.
6. Shoes must be worn. Tennis shoes and golf sandals are permitted. Spikeless golf shoes are preferred. Turf-type athletic shoes are not permitted.
7. The discretion of what is deemed appropriate attire shall be left to the judgment of RCSC personnel monitoring the facilities.

Golf Etiquette

1. All golfers must register with RCSC personnel in the Pro Shop at least 15 minutes prior to the scheduled tee time.
2. Rake sand traps to a smooth surface and replace rake in trap in a position that is parallel to the fairway.
3. Fix ball marks on greens and replace divots on tees. Sand is provided to fill fairway divots.
4. Practicing on the golf course is allowed only in designated practice areas. Pitching or chipping is not allowed on any of the practice greens except where specified.
5. If the hole in front of you is open, allow faster players to play through.
6. To speed up play, groups should hit when ready. Abandon lost balls without undue delay and practice continuous putting.
7. Fivesomes may be allowed on regulation courses at the discretion of RCSC Pro Shop personnel. A single player has no standing on the course and shall give way to all others.
8. The Pro Shop Manager, or his/her designee, shall have the authority to enact and enforce any additional administrative rule or policy which contributes to good golf etiquette; speeds up play; and/or protects the safety of the golfers or spectators. Such rules shall be posted in the Pro Shops and/or on the golf course and/or on the scorecard.

Golf Carts and Pull Carts

1. Handicap golf permits are available at the Golf Administrative Office. Rules may differ for golfers who have a handicap golf permit. Handicap golf rules will be disbursed at the same time the permit is issued.
2. For safety reasons, no more than two people and two bags are permitted on the cart. The driver must have a valid driver's license.
3. There should be no more than three carts for any group and a maximum of five players on regulation courses and four players on executive courses.
4. Motorized carts must be kept at least 30 yards from the greens and on the path at the teeing areas and practice greens.
5. Carts should stay on the paths or in the "rough" as much as possible. Special attention should be given to avoid leaving the path in areas where the grass is wet or worn where many carts have traveled before.
6. When it is necessary to leave the path, the 90-degree rule should be followed. This means staying on the path until opposite your ball, driving straight to it, and straight back after hitting. The 90-degree rule prevents soil compaction and allows water to better penetrate the root system.
7. Please do not use pull carts in the area between traps and greens. All pull carts must remain at least fifteen (15) feet from greens and tee boxes.

Making a Tee Time

Tee times are accepted from RCSC Cardholders up to five days in advance and can be made by lottery draw or telephone. Phone calls are not accepted until 7am.

To Make a Tee Time by Lottery Draw:

1. Cardholders can sign up for regulation courses in the Pro Shop from 6am to 6:48am by signing their name and Card number on the sign-in sheet.
2. Take a number that corresponds to the line you signed on. This number assures your place in line for the lottery drawing.
3. At 6:48am an announcement will be made giving a two-minutes-to-draw call.
4. At 6:50am the drawing is held for regulation courses; 7:30am for executive courses. Turn in your first number to the Pro Shop employee and draw another number from the bag. This number puts you in rotation to book a tee time.
5. Numbers 1 and 2 will be taken after the draw is complete to book a tee time and then there is a wait until 7am to receive the first phone call. Phone calls are not accepted until 7am.
6. Two numbers are taken versus each phone call. Members may book only one time slot (1 to 5 players) per number or call.
7. Double booking, where two or more members of a group book tee times on the same day at two or more courses, is not permitted.

RCSC Cardholder 5 Day Advance Tee Time Schedule

<i>Today is:</i>	<i>Tee Time taken for:</i>
Sunday.....	Friday
Monday.....	Saturday
Tuesday.....	Sunday
Wednesday.....	Monday
Thursday.....	Tuesday
Friday.....	Wednesday
Saturday.....	Thursday

Bowling (*minimum age 4*)

RCSC has two Bowling Centers: Lakeview Lanes (adjacent to Lakeview Recreation Center) and Bell Lanes (inside Bell Recreation Center). Both bowling centers are open seven days a week. Hours are set aside at both bowling centers for specific league play and open bowling. You are encouraged to join one of our many leagues. Please visit one of the bowling centers or call Lakeview Lanes 623-876-3055 or Bell Lanes 623-876-3050 for league information and lane availability. Lane balls are available without charge for bowling sessions. Bowling shoes may be rented for a nominal fee. Bowling accessories are available for purchase. If you would like to learn to bowl or to improve your game, we offer beginning and instructional classes, including videotape and personal coaching. Children under 4 years of age are not allowed to bowl nor are they allowed within the bowling game areas. Regardless of age, children must be able to safely handle a bowling ball. Guests under 19 years of age must be accompanied by an adult at all times.

General Bowling

1. Food and beverages are not permitted in the bowling area.
2. Alcoholic beverages may not be brought into or out of the bowling centers.
3. Cardholders must show their valid RCSC Card when signing in.
4. No one, excluding RCSC personnel, is allowed past the foul line.
5. Bowling shoes must be worn at all times while in the approach area.
6. Socks are required for renting RCSC bowling shoes.
7. Powders are not allowed in the bowling area or approaches.
8. Excessive bowling ball lofting is not permitted.
9. RCSC is not responsible for damage to reactive resin or particle-type bowling balls.
10. No tobacco products may be used in the bowling centers, including snuff and chewing tobacco.

Bowling Dress Code

1. Proper bowling attire is required at all times in all bowling centers, including: the bowling alleys, the bowling concourse, the billiards area, the patios and the cafes.
2. Shorts are permitted. Shorts must be hemmed. No "short-shorts" or cut-off shorts are allowed. Bathing or swimming attire is not permitted.
3. Men must wear shirts with sleeves. Undershirts are not permissible outer wear.
4. Shirts with offensive language or design are not permitted.
5. Ladies must wear appropriate bowling attire. Halter tops, tube tops, and bra-type halter tops are not permitted.
6. Shoes must be worn.
7. Cardholders are responsible for informing their guests of the dress code.
8. The discretion of what is deemed appropriate attire shall be left to the judgment of RCSC personnel monitoring the facilities.

Recreation Centers

Bell 623-876-2691 or 623-876-3040
16820 N. 99th Ave.

Fairway 623-561-4600
UNDER CONSTRUCTION
10600 W. Peoria Ave.

Lakeview 623-561-4600
10626 W. Thunderbird Blvd.

Marinette 623-876-3054
9860 W. Union Hills Drive

Mountain View 623-876-3042
9749 N. 107th Ave.

Oakmont 623-876-3046
10725 W. Oakmont Drive

Sundial 623-876-3048
14801 N. 103rd Ave.

Sun Bowl 623-876-3044
10220 N. 107th Ave.

Golf Courses

Lakes East/Lakes West
623-876-3023/3020
10433 W. Talisman Road

North 623-876-3010
12650 N. 107th Ave.

Quail Run 623-876-3035
9774 W. Alabama Ave.

Riverview 623-876-3025
16401 N. Del Webb Blvd.

South 623-876-3015
11000 N. 103rd Ave.

Willowbrook/Willowcreek
623-876-3033/3030
10600 N. Boswell Blvd.

Bowling Centers

Bell Lanes 623-876-3050
16810 N. 99th Ave.

Lakeview Lanes 623-876-3055
10502 W. Thunderbird Blvd.

Restaurants

Mojoes Restaurant 623-876-3057
10502 W. Thunderbird Blvd.

La Petite Cafe 623-933-8261
16820 N. 99th Ave.

